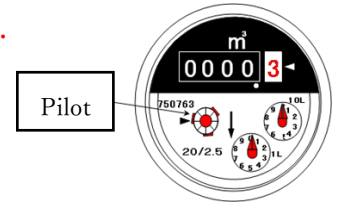


Turning On Your Water

1. How to Turn On the Water:

- ① Check that all faucets in your house are shut off.
- ② Gently turn the knob of the shut-off valve found next to the water meter (see “2. Shut-Off Valves” below).
⇒ When first turning on your water, it is possible that muddy water or air may come out of the faucets. Please run the water for a brief period of time before using it.
- ③ Once you have turned on the water, be sure to check for any water leaks. Confirm that the pilot on the water meter is completely stopped (see image for reference), and that there is no water leakage around or near the water meter.
⇒ If the pilot is spinning continuously, this indicates a water leakage. (See “3. Checking for Water Leakage” for more information on how to confirm a leak.)
■ **How to Read the Pilot:**
※ The pilot needle spins when water is coming out.



2. Shut-Off Valves:

【Valve Location】

Shut-off valves are typically located outside, and depending on the building type, their locations vary. Please refer to the below images and confirm the location of your shut-off valve.

- For Houses and Apartments (few floors):

Found in the water meter box* in the ground on the property.

*Rectangular, iron-lid labeled 「水道メーター」

- For Residential Complexes (with more than 3 floors):

Inside a closed compartment with several pipes, found behind a panel or door near the entrance to the apartment (commonly outside).

【How to Open the Shut-Off Valve】 Gently turn the valve to fully open.

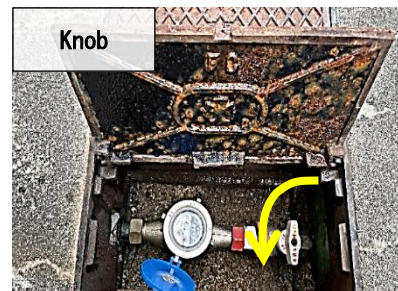
- There are two types of shut-off valves: handwheel or knob.



Turn valve counterclockwise to open.



Follow instruction to open, and turn the knob 90 degrees.



Turn valve counterclockwise to open.

3. Checking for Water Leakage:

- ① You can check the following areas for leaks without additional support:
Flush toilets; outdoor water heaters; sprinkler valves; walls, floors, etc.
- ② If you are unable to find the source of the water leak, please turn off the water valves immediately. Inspection and repair will be necessary, so please contact the respective management. (Note: customers are responsible for inspection and repair expenses.)
 - For Homeowners:
Plumbing Repair Reception Center (toll-free): 0120-976-194 (24-hour operation)
 - For Renters:
Please consult with the managing company or landlord.